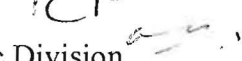


STATE OF NEW HAMPSHIRE

Inter-Department Communication

DATE: September 15, 2010

AT (OFFICE): NHPUC

FROM: Al-Azad Iqbal 
Analyst, Electric Division

SUBJECT: DE 10-174 Revisions to Terms and Conditions for Point of
Connection of Company's Service

TO: Commissioners
Debra A. Howland, Executive Director

Granite State Electric Company d/b/a National Grid ("National Grid" or the "Company") submitted a petition to the New Hampshire Public Utilities Commission ("Commission") pursuant to Puc 1605.01 to approve a revision to the terms and conditions of the Company's tariff N.H.P.U.C. No 17 regarding customer connections. Paragraph 18 of the terms and conditions of the Company's tariff provide that customers must wire to the point designated by the Company, at which point the Company will connect its service. This tariff provision does not specify the manner in which the Company makes this connection.

The Company seeks to amend this tariff language to clarify that connections can be made by National Grid or by the use of licensed electricians participating in the National Grid Connects Program ("NG Connects") as follows:

18. POINT OF CONNECTION OF COMPANY'S SERVICE

The Company shall furnish on request detailed information on the method and manner of making service connections. Such detailed information may include a copy of the Company's Specifications for Electrical Installation booklet, as may be amended from time to time, a description of the service available, connections necessary between the Company's facilities and customer's premises, location and access of service connection facilities and metering equipment, and Customer and Company responsibilities for installation of facilities.

The Customer shall wire to the point designated by the Company, at which point the Company will connect its service. For a service meeting Company requirements (which requirements are set forth on the Company's website at www.nationalgridus.com/connects), the Company may also permit this connection to be made by a licensed electrician in good standing with the authority having jurisdiction, as required by applicable law, and who is registered with the Company, provided, however, that the Company gives no warranty to the

customer, express or implied, as to the knowledge, training, reliability, honesty, fitness, or performance of any electrician registered with the Company for this purpose, and the company shall not be liable for any damages or injuries caused by any electrician who may be used for such purpose.

Staff reviewed the proposal and concluded that it is reasonable and will have minimal to no impact to the customers. Staff believes that it will streamline the connection process and provide flexibility, control, and choice for the customers. Based on this conclusion, Staff recommends that the commission approves the changes proposed by the Company.